

# Housekeeping



This session and message chat will be recorded and will be shared with you after the event.



To help focus on our presenters, please mute your microphone and turn off your camera during the presentation slots.



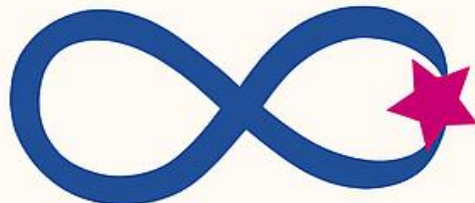
Please use the chat function to connect with attendees, the panel will monitor for questions to bring into conversation. If you are happy also drop in your contact details so others can connect in the knowledge the chat will be shared post event



# Policy, possibility and practice:

What does AVT  
mean for nurses?

Monday 15th December 2025  
12:30 - 13:30



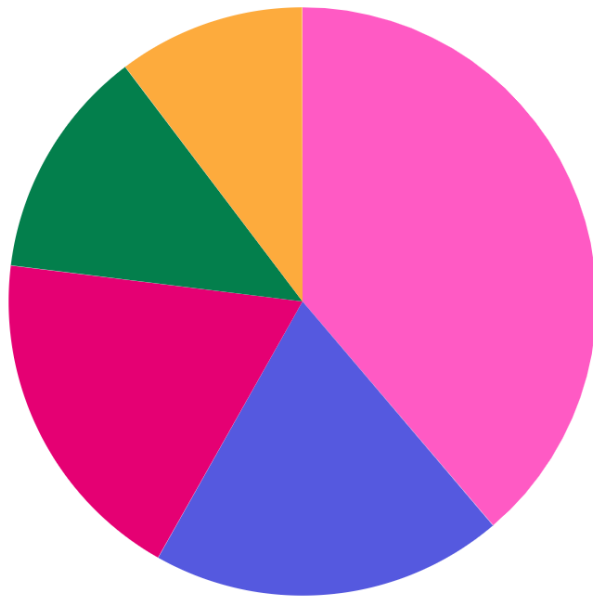
Future **NURSE**  
**COMMUNITY**



Join at  
slido.com  
#7542731

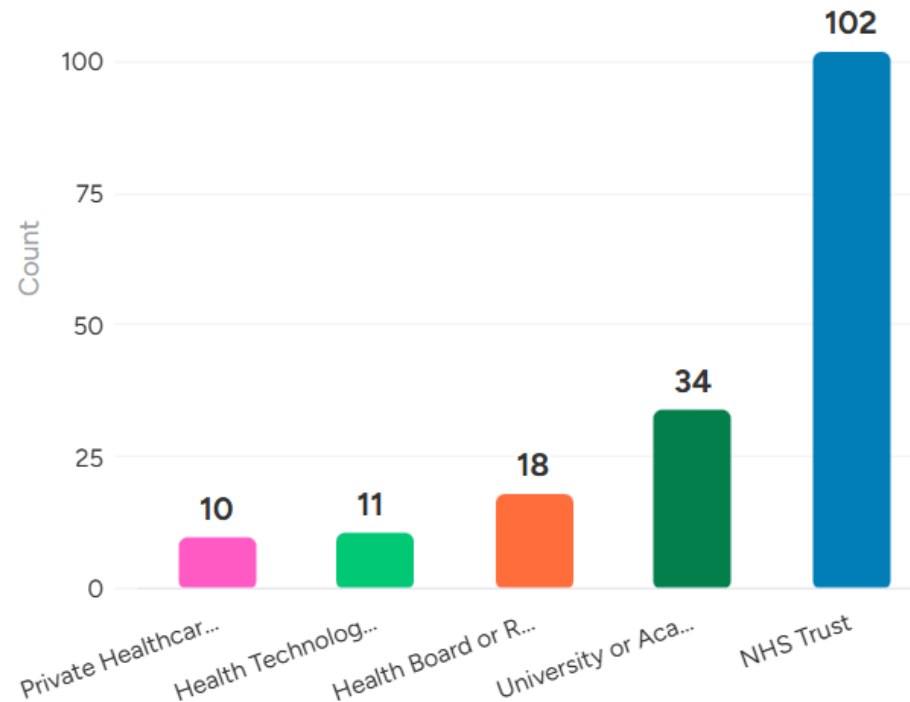
# Introducing the room

## Roles

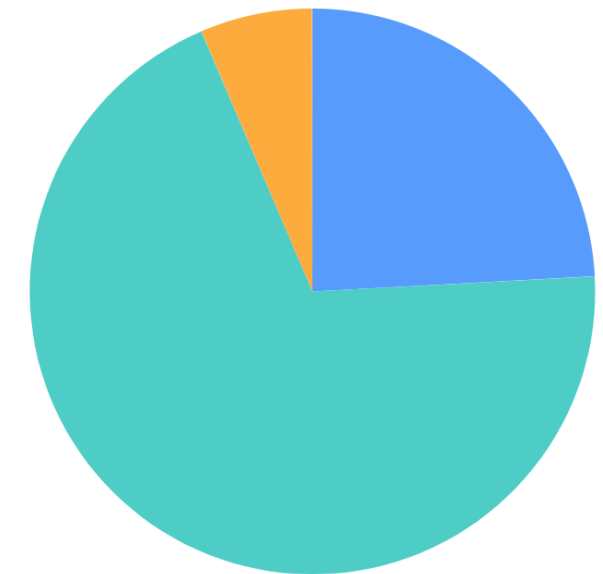


- Nursing Leadership: 38.8%
- Clinical Nursing: 18.8%
- Executive and Management: 10.3%
- Digital Health Specialist: 19.4%
- Education and Research: 12.7%

## Organisations



## Experience in AVT



- Limited knowle... : 24.7%
- Beginner/curren...: 69.1%
- Expert: 6.2%



Introduce yourself in the Teams chat, connect with other AVT enthusiasts!



**In one word, how do you currently feel about using AVT in practice?**



**Join at [slido.com](https://slido.com)  
#7542731**

# Agenda

- 12:30 – Welcome from Breid
- 12:40 – Unlocking the power of AVT
- 12:48 – Demand led change
- 12:56 – Novel opportunities for AVT
- 13:04 – Panel Discussion
- 13:15 – Q&A
- 13:25 – Closing remarks & next steps



# Introducing our Speakers covering...

## ...Policy

## Possibility & Practice



**Atif Ahmed**

**Head of Product - Transformation  
AVT  
NHS England**



**Rhod Joyce**

**Deputy Director of Digital  
Transformation  
NHS England**



**Peter White**

**Chief Nursing Information Officer  
Alder Hey Children's Hospital**



**Catherine Davies**

**Lead Nurse - Digital  
Wye Valley NHS Trust**



**Atif Ahmed**  
**Head of Product -**  
**Transformation AVT**  
**NHS England**



**Rhod Joyce**  
**Deputy Director of Digital**  
**Transformation**  
**NHS England**

## *“Unlocking the power of AVT”*

**SLIDES FROM NHS ENGLAND WILL BE  
SHARED AT A LATER DATE.**





**Peter White**

**Chief Nursing Information Officer**  
**Alder Hey Children's Hospital**

***“Demand led change ”***



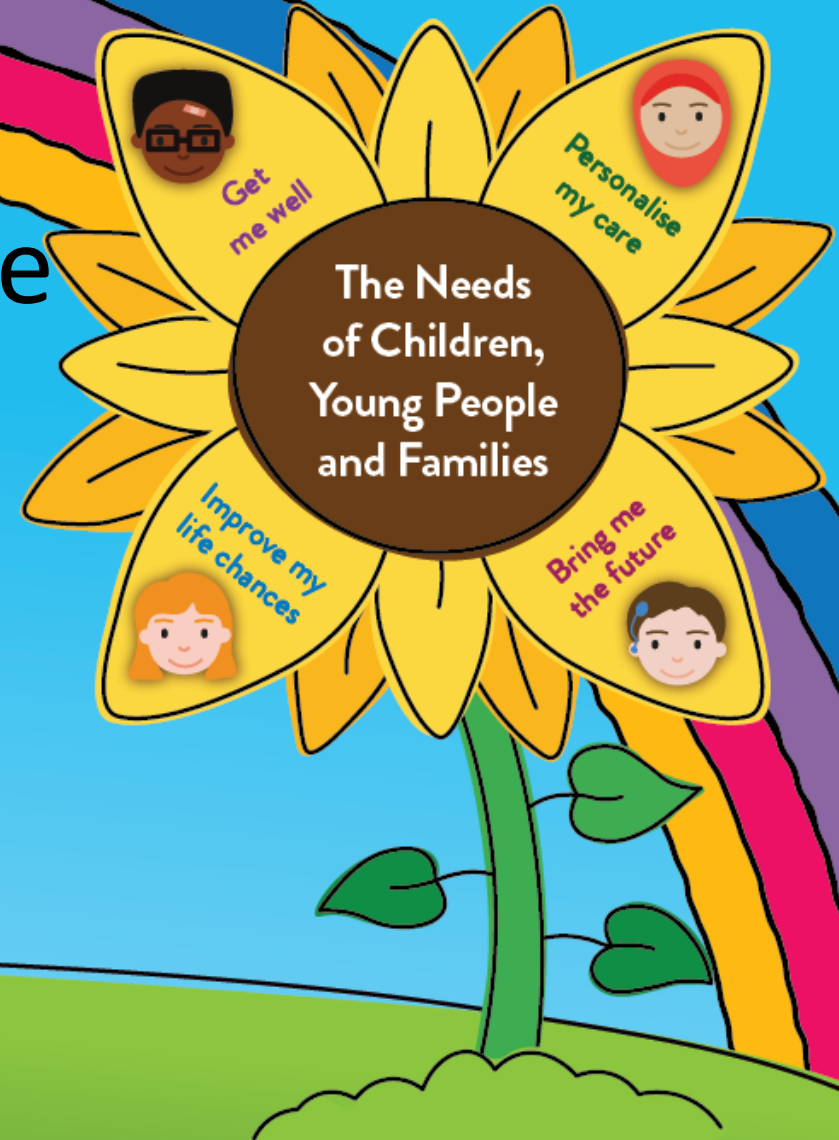
**VISION**

2030

**NHS**

Alder Hey Children's  
NHS Foundation Trust

Demand led change  
Ambient Voice  
at Alder Hey  
Peter White  
CNIO



**VISION**  
2030

**NHS**

Alder Hey Children's  
NHS Foundation Trust

# Alder Hey's Ambient AI Journey So Far



Pilot with CXIOs, 50 users and ED – Oct 2024

Commenced specialist development for  
Neurodiversity – December 2024

Wider pilot across various specialities – Jan –  
Aug 2025

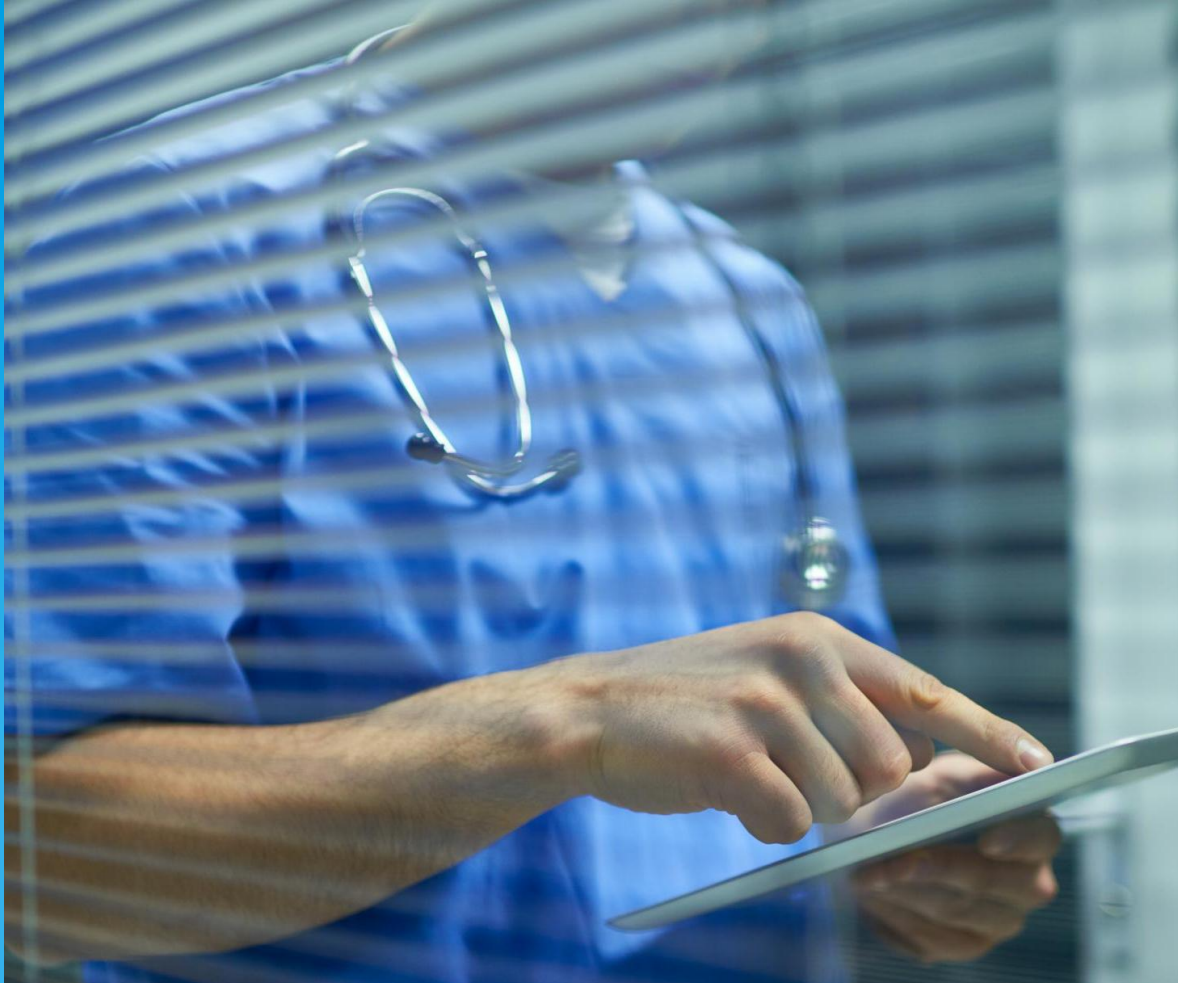
NHS Guidelines - June – Oct 2025

350 Users Trust Wide – Sept 2025

Trust Wide Roll Out – Dec 2025



# Ambient Voice Technology



## Wide Organizational Adoption

AVT is embraced across Alder Hey to unify documentation standards, focus on the conversation and improve workflow.

## Clinic Integration

The system integrates with electronic patient record, ensuring smooth adoption for specialist nurse clinics

## Enhanced Staff Efficiency

Standardised documentation processes boost staff efficiency and accuracy.

# Benefits of Ambient Voice Technology



Reduction in clinical documentation (Time to write)-  
releasing time to be spent elsewhere potentially  
increasing clinic capacity

Parents and children noted the improved focus and  
increased efficiency

Improved standard of Documentation including a full  
account of conversation, reduces human error,  
improved patient experience better quality letters

93% of patients (n=72) feel comfortable with AI being  
used in Alder Hey



Improved staff experience due to Lyrebird creating a  
more efficient note-taking workflow with AI assistance  
tool that was not previously available.

85% of instances, clinicians preferred the content of  
the AVT Letter over the clinician generated one.

# Future Focus for AVT



## Clinical Safety

New tools MRHA certification, Clinical Safety review, present to AI board with ethics and legal representation. Need national guidance.



## Personalised Paediatric Care

AI will enable more personalised treatment plans tailored to individual children's needs, removes the barrier of the screen between nurse & patient.



## Digital Confidence

Provide tools and resources to ensure staff are prepared for how AI will change healthcare. Digital Nursing profession.

Pioneering  
breakthroughs

VISION  
2030

NHS  
Alder Hey Children's  
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# Alder Hey AI Strategy

Empowering Everyday  
Lives at Alder Hey  
through AI



**Outstanding**  
care & experience

**Collaborate**  
for children & young people

**Revolutionise**  
care

**Support**  
our people

**Pioneering**  
breakthroughs

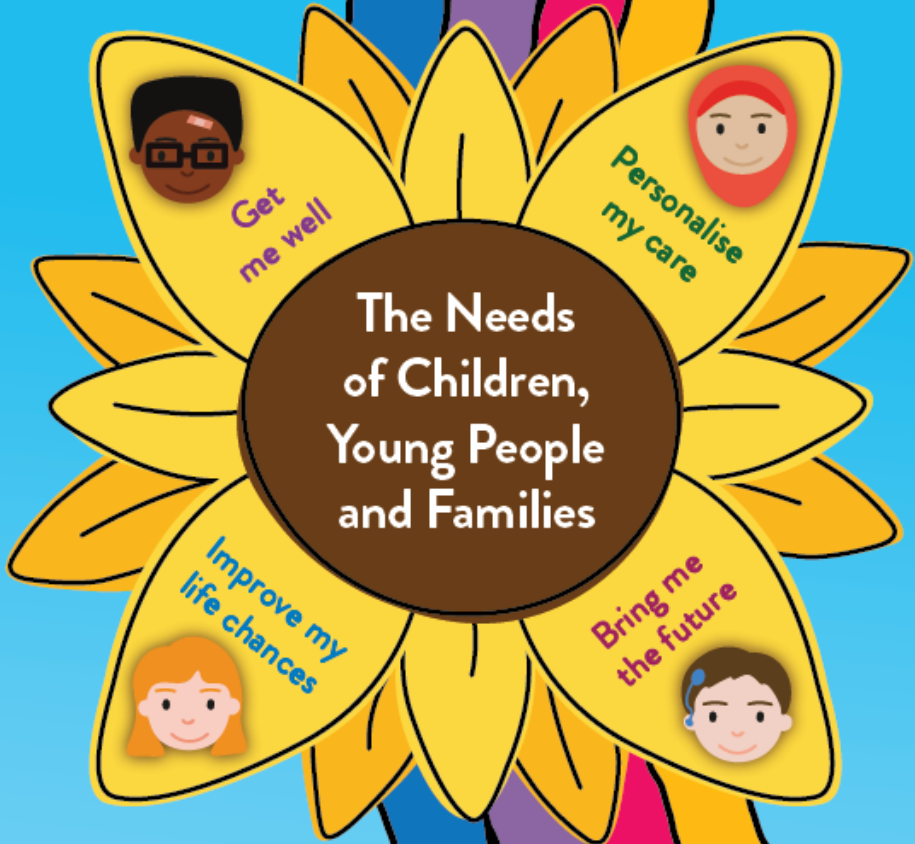
A Healthier, Happier and Fairer Future for Children and Young People

NHS  
Alder Hey Children's  
NHS Foundation Trust

Use this QR code to  
view our AI strategy



**VISION**  
2030



# Thank you

# Any Questions?

[peter.white@alderhey.nhs.uk](mailto:peter.white@alderhey.nhs.uk)

[victoria.Furfie@alderhey.nhs.uk](mailto:victoria.Furfie@alderhey.nhs.uk)



**Catherine Davies**  
**Lead Nurse - Digital**  
**Wye Valley NHS Trust**

*“Novel opportunities for AVT”*





Compassion • Accountability • Respect • Excellence



# Novel Opportunities for AVT

**Catherine Davies**

Lead Nurse - Digital

December 2025

# The presentation will cover:

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1. Overview of Wye Valley Trust
2. Our Trust AVT Journey
3. The Appraisal Journey ...so far
4. How AVT works for appraisals
5. Where AVT Saves Time
6. The Benefits!

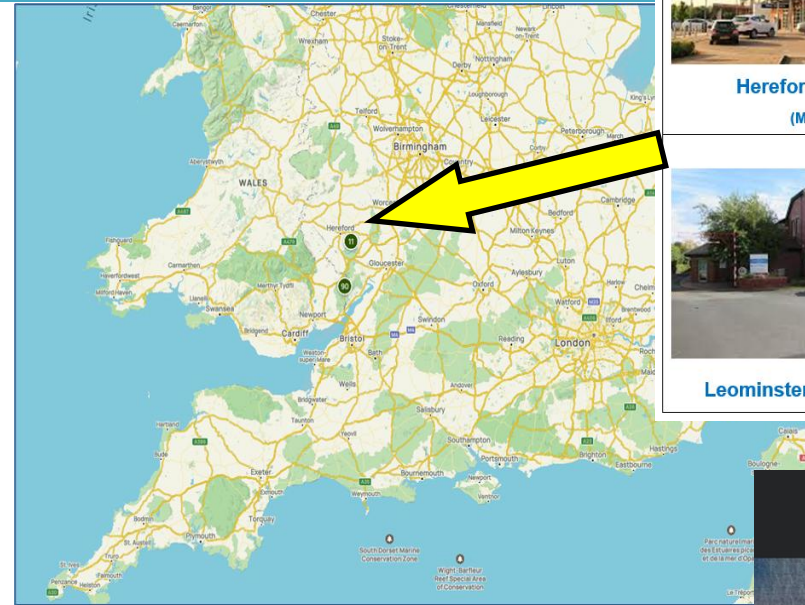
# Overview of Wye Valley Trust

**Wye Valley NHS Trust, one of the smallest general hospitals in England.**

Wye Valley NHS Trust is the provider of healthcare services at **Hereford County Hospital**, which is based in the **City of Hereford**.

The Trust provides healthcare services in **Herefordshire**, serving a population of **186,000** people, and also provides some services to **Powys in Wales**.

More than **3,500** people work at the **Trust** and the main hospital in Hereford has **326** beds and a further **79** beds in the **community hospitals**.



**Hereford County Hospital**  
(Main Acute Trust)



**Bromyard Community Hospital**

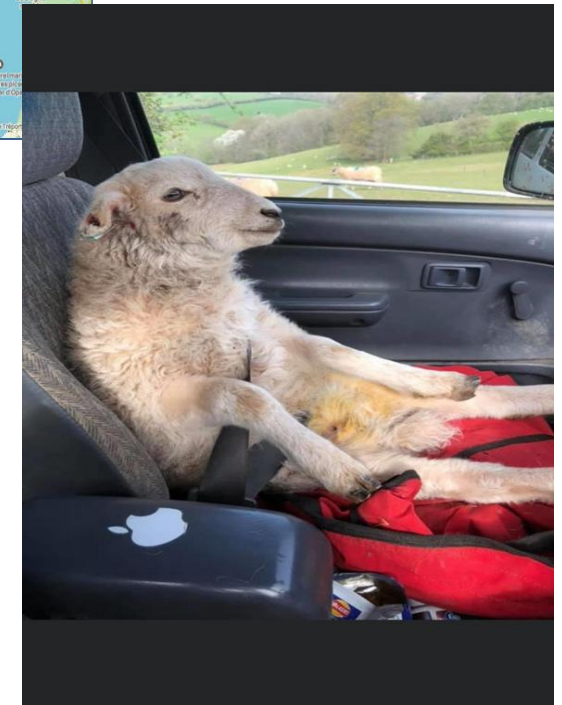


**Leominster Community Hospital**



**Ross on Wye Community Hospital**

**Wye Valley is an Acute & Community Trust**



# Our Trust AVT Journey

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- Clinicians Started to use independently- Early 25
- Managing Director supported clinical use as a trial across organisation-May 25
- Testing more than one AVT system
- Overarching project – Governance ‘light touch’
- Challenge for nursing benefits....
  
- Currently moving to project management



*‘Controlled explosion’*

# The Appraisal Journey... so far

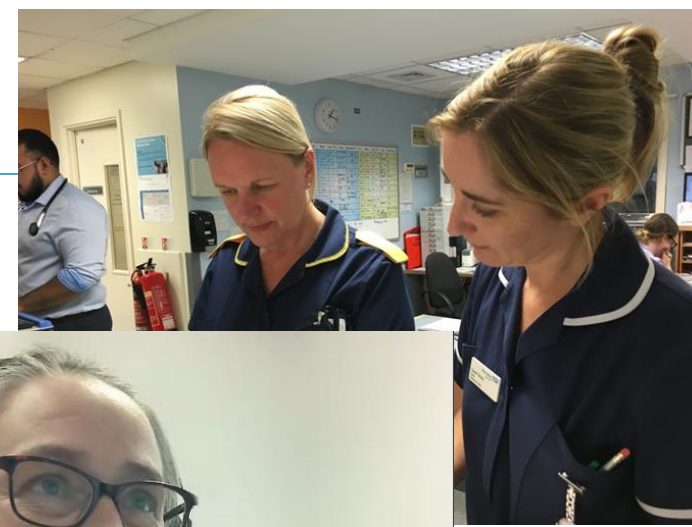
Ward Sisters/Matrons had access to AVT – little appetite for bedside use

July 25-Rapid Improvement week

- ❖ observed Acute Medical Unit Sister using for appraisals

Process:

1. Uses AVT to listen to appraisal conversation
2. AVT creates accurate record of the conversation
3. Once complete, the recording is transcribed & reviewed
4. Once ready it is copied and pasted into Trust documentation templates.



Steps for employee appraisal	1	2	3	4	5	6	7
	Schedule the appraisal date	Appraiser and Appraisee prepare	Appraisal meeting	Agree objectives	Documenting the appraisal	Approving and signing document	Adding to the electronic staff record
Using paper based approach					Can take up to 60mins		
Using AVT					Can take 5-15mins		
Time Savings					Estimated savings 45-55mins		

*Using 'AVT' meant I could focus on my colleague not my notes-Ward Sister*

*the appraisals that I was producing were very blunt and to the point ....they'd be about the bits I remembered .....additional structuring etcetera, whereas now they are much more encompassing.*

*I have found it really simple and easy to use, ....hardest part was creating the template but once that's set up it easy to go on from there.*

*I am good at 'doing 'the appraisal process but I struggled to fit the time in to type them up.*

*I can put the person at the centre of the conversation; I don't have to go back to making notes!*

*From the outset I was really impressed with AVT , it's a real time conversation , the AVT has a healthcare focus - so it can understand the medical terminology*

*I am dyslexic.....spelling and writing are a struggle.....it meant that I could focus on the person*



# Benefits

## Real Time Capture

Immediate record-keeping reduces forgotten details and avoids delays in appraisal documentation and follow-up actions.

## Accurate & Objective Documentation (No bias)

Appraisal records are factual, not based on memory or opinion.

AVT removes bias, supporting an equitable and transparent review process.

## More time to focus on the team member versus note taking

You're able to cover a lot more in the conversation because there are no breaks to take notes.

## Improved Record Keeping (aligned with Trust Appraisal Documents)

Records are detailed and well-structured, automatically organised into relevant headings.

## No Lost Paperwork



# In summary

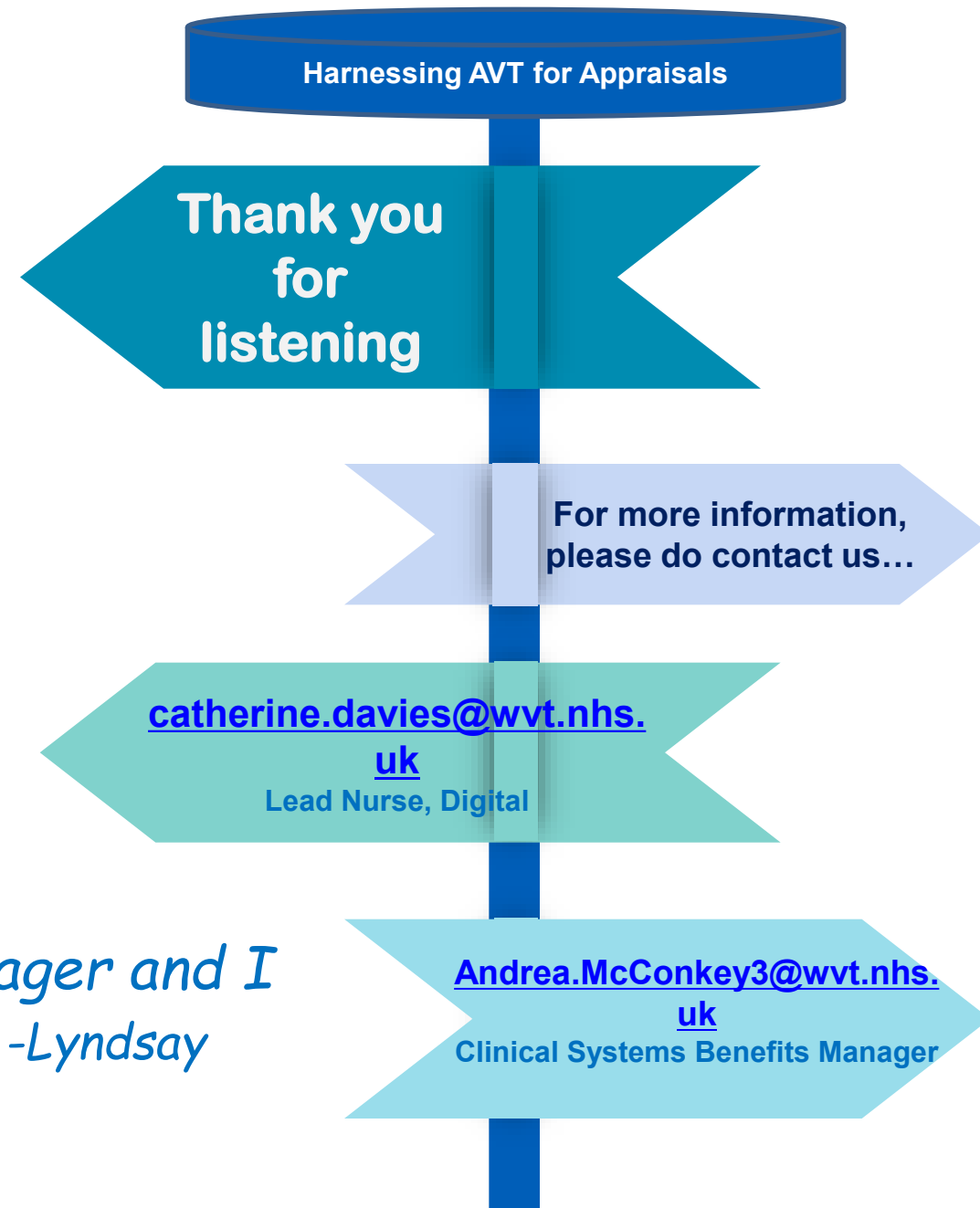
- Benefit by releasing time, 'non-judgmental',
  - for 50 staff total of 37.5hrs saved per year

& next .....

- Scoping other opportunities- RTW, Team Huddles, meetings
- Trust wide
  - development of 'How to' guide,
  - support roll out across organisation

*'it is only enhanced my abilities as a ward manager and I sing it's praises to anybody that will listen' -Lyndsay*

*With thanks to Andrea and Lyndsay*



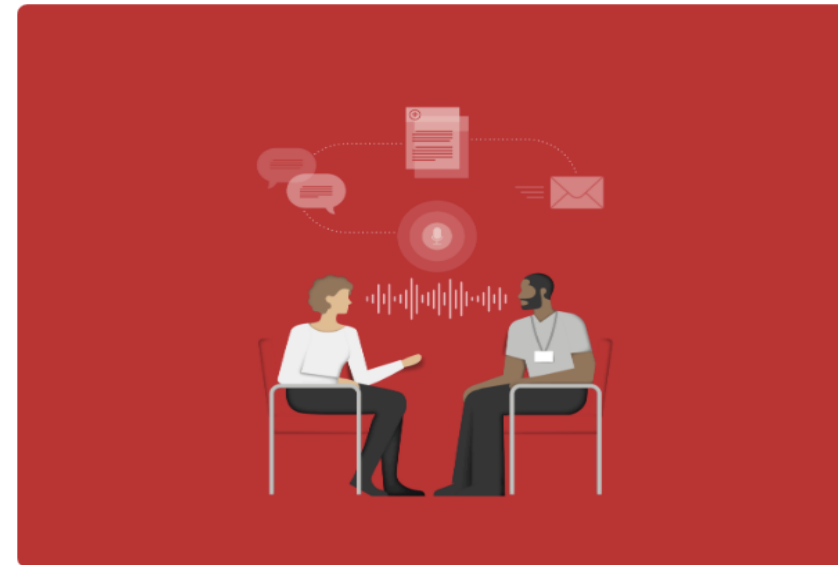
## New online community to guide the future of ambient voice technology in health and care

Ambient voice technology is being hailed as a potential game-changer, promising to reduce the burden of clinical documentation and free up time for patient care, but we need more than hype.



**Gemma Petley**

Senior Communications and Editorial Manager



<https://www.thisinstitute.cam.ac.uk/blog/new-online-community-to-guide-the-future-of-ambient-voice-technology-in-health-and-care/>

Follow along on #FutureNurseCommunity

# Next steps...

75% of you have told us a specialist interest group would be helpful  
SO...

- More events on this subject, need your input on what we should cover
- Survey to get your thoughts on what next
- Volunteers to help shape and take some of this forward
- Possible F2F event in March...watch this space!
- Stay in touch via Future Nurse...

<https://futurenurse.uk>

**THANK YOU!**

**Join the Future Nurse AVT  
Specialist Interest Group (SIG)**



*(Attendees who expressed interest in joining the SIG  
upon registration will automatically be added)*